

When should I change my wax guards?

We recommend replacing your wax guards **as needed**.

You will know it's time to change your wax guards if:

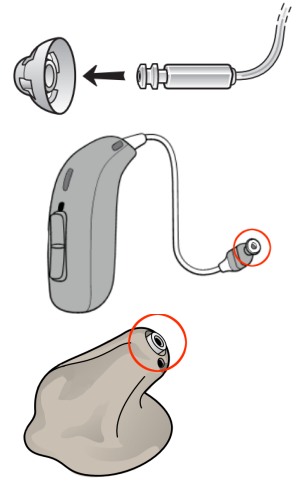
- The wax guards are visibly clogged with wax or dirt,
- Your hearing aid sounds weak or not loud enough, or
- You cannot hear any sound from your hearing aid

Make sure your battery is not dead and causing the problem before changing your wax guards.



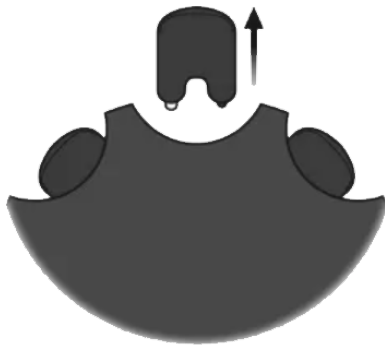
Where are the wax guards?

- ☐ If you use **non-custom domes**, your wax guard is located under the dome at the end of the receiver speaker. You will have to remove the domes to access the wax guards.
- ☐ If you use **custom ear molds**, your wax guard is located at the end of the canal portion of the mold.



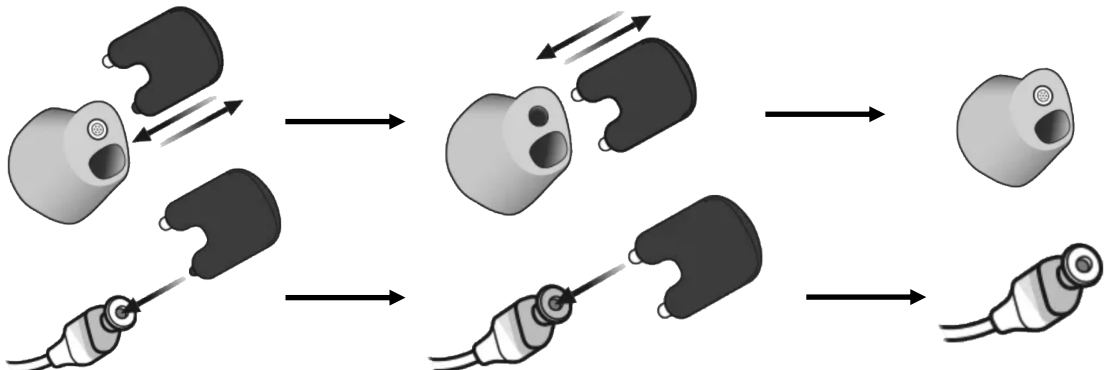
How do I change my wax guards?

From your pack of wax guards (pictured above), remove one black or gray tab/wax guard holder. The tab will have two ends: one empty with the removal hook, and one with a new wax guard on it, as illustrated below. If you have non-custom domes, remove the domes before proceeding.



1. Insert the removal hook end into the used wax guard in your custom ear mold or receiver speaker
2. Slowly pull the wax guard straight out
3. Flip the tab around and insert the new wax guard into your ear mold or receiver speaker
4. Gently press the new wax guard into position
5. Pull the tab straight out; the new wax guard will stay in place

Custom Ear Molds:



Non-custom domes: